



#WordsMatter (and so do actions & attitudes)

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An injury at work ...

- Physical pain
- Change in employability
- Lost in the system
- Depression & anxiety
- Relationship distress
- Financial strain
- Loss of self-esteem, confidence, identity
- Rhythm of life interrupted

Empathy <> Sympathy



Lifehack.org
7 Intricate Differences Between Empathy And Sympathy

#WordsMatter

- Claimant

- Words
- Attitudes
- Actions

#WordsMatter

- Enabled

- Words
- Attitudes
- Actions

#WordsMatter

- Recovery

- Words
- Attitudes
- Actions

#WordsMatter

- Success

- Words
- Attitudes
- Actions

#WordsMatter

- Technology

- Words
- Attitudes
- Actions

#WordsMatter

- Communication

- Words
- Attitudes
- Actions

#WordsMatter

- “Us” vs. “Them”

- Words
 - Attitudes
 - Actions

#WordsMatter

- **Respect**

- Words
- Attitudes
- Actions

#WordsMatter

- Passion

- Words
- Attitudes
- Actions



**The time is always right
to do what is right.**

Martin Luther King, Jr.





We make it easy

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